



Brattleboro Retreat

COMPREHENSIVE MENTAL HEALTH SERVICES SINCE 1834

What is the financial assistance program?

We provide free and low-cost care at the Brattleboro Retreat for people who are uninsured or have insurance with high out-of-pocket costs. This assistance is available for both ongoing treatment and emergency services. All care must be medically necessary.

Who can apply?

To qualify for the Brattleboro Retreat’s Financial Assistance Program:

- There is no residency requirement.
- Your household income must fall below the program limits. Different income thresholds apply for free care and for discounted care. Please see the charts.
- Your liquid assets must also be below the limit. Liquid assets include cash, checking accounts, and savings accounts. Your primary home, car, and retirement accounts are not counted.

Income Limits

Find your household size and income on the charts below. For most people, household size is the number of people listed on your tax return. If your income is too high to qualify for free care, you may still qualify for low-cost, discounted care.

Catastrophic care

Ask us about catastrophic care if you owe the hospital a large amount of money but your income is too high to qualify for free or low-cost care. This option is for people whose income is below 600% of the Federal Poverty Level and who owe the hospital more than 20% of their yearly income in out-of-pocket costs. Our staff can help you determine if you qualify.

Free care

You could get free care if your household income is below 300% of the Federal Poverty Level. In 2026, your income would need to be less than:

Household Size	Maximum Income
1 person	\$47,880
2 people	\$64,920
3 people	\$81,960
4 people	\$99,000
5 people	\$116,040
6 people	\$133,080
7 people	\$150,120
8 people	\$167,160

Low-cost care

You could get a 25-75% discount if your household income is below 301-600% of the Federal Poverty Level. In 2026, your income would need to be in this range for your household size:

Household Size	Income Range
1 person	\$63,840 - \$95,760
2 people	\$86,560 - \$129,840
3 people	\$109,280 - \$163,920
4 people	\$132,000 - \$198,000
5 people	\$154,720 - \$232,080
6 people	\$177,440 - \$266,160
7 people	\$200,160 - \$300,240
8 people	\$222,880 - \$334,320

Who accepts financial assistance?

Everyone who works for the hospital accepts financial assistance.

How to apply

You can apply before or after you receive services. If you apply after receiving services, you must apply within one year of the date of your first bill.

1. Pick up an application

- **In person:** Pick up an application at the Brattleboro Retreat: 22 Anna Marsh Lane, Brattleboro, VT 05301
- **Online:** Complete the application at:
 - <https://www.brattlebororetreat.org/patient-financial-services>
- **By email:** Request or submit an application by emailing:
financialcounselor@brattlebororetreat.org
- **By mail:** Call (802) 258-6745 to request a free copy of the application by mail or email. You can then complete it and return it by mail.

2. Complete the application

3. Submit the application

- **In person:** Drop it off at any of the in-person locations listed above.
- **By mail:** Brattleboro Retreat, 22 Anna Marsh Lane, Brattleboro, VT 05301, Attn: Financial Counseling Department
- **By email:** Send your completed application to:
financialcounselor@brattlebororetreat.org

What happens next?

You will get a letter from us in the next 30 days. It will say if you are approved, denied, or need to send more information. If it has been more than 30 days and you do not get a letter, please call us (802) 258-6745 or email:
financialcounselor@brattlebororetreat.org

How to get help with applying

You can get free help with filling out your application from one of our financial counselors.

Visit our financial counseling office:

Brattleboro Retreat
22 Anna Marsh Lane
Brattleboro, VT 05301

Call (802) 258-6745 or email
financialcounselor@brattlebororetreat.org

Free language support

We provide free help for people with communication or language needs. We can offer interpretation and translation services, and we can also provide this information in other formats if you need it.

Read the full policy

This is a plain language summary of our financial assistance policy. Read the longer version with more details here:
<https://www.brattlebororetreat.org/patient-financial-services> or ask us for a free copy.

Non-discrimination

We do not discriminate based on race, color, sex, sexual orientation, gender identity, marital status, religion, ancestry, national origin, citizenship, immigration status, primary language, disability, medical condition, or genetic information.